



Your first EURES job



## Job vacancy:

### Sales Contact Centre Agent - Italian

**Number of available position: 5**

#### **General information:**

Location: **Sofia (BG)**

Form of employment: **full time**

Type of contract: **Regular job (at least 6 months)**

Net monthly salary (Euro): **1001**

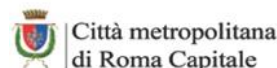
#### **Job description:**

Business Process Outsourcer (BPO) operating from Sofia and working for European customers is searching for 5 Sales Contact Centre Agents (Italian speakers).

After initial in-house training the Contact Centre Agent will be primarily responsible of the day-to-day communication with the clients, striving to provide excellent customer experience, keeping positive attitude, cross and up-selling top quality products.

#### **Requirements:**

- ✓ **General requirements:**
  - EU28 + Norway or Iceland citizenships
  - Residence in any of the EU28 Member States + Norway or Iceland (outside Bulgaria)
  - Registered on YfEj platform with a complete CV in English
- ✓ **Language knowledge:**
  - Italian to mother tongue standards (oral and written)
  - Good command of English (at least B2 level)
- ✓ **Other specific requirements:**
  - Strong work ethic
  - Ability to work in a commercial, dynamic and quality-driven environment
  - Active and energetic working attitude
  - Good command of MS Office
  - Flexible and deadline driven



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**Procedure to participate in the selection:**

**Deadline** to present your candidature: **25/09/17**

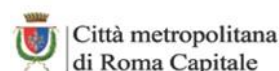
To participate in the selection it is necessary to be registered on EUJOB4EU Platform:

[www.yourfirsteuresjob.eu](http://www.yourfirsteuresjob.eu)

The CV inserted must be written in in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please **send an email to [jobmobility@cittametropolitanaroma.gov.it](mailto:jobmobility@cittametropolitanaroma.gov.it)**, indicating **“Sales Contact Centre Agent – Italian”** in the object.

Only candidates registered with a complete CV and responding to the requirements will be contacted for the selection.



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