

Job vacancy:
Sales Contact Centre Agent - Italian

Number of available position: 5

General information:

Location: **Sofia (BG)**

Form of employment: **full time**

Type of contract: **Regular job (at least 6 months)**

Net monthly salary (Euro): **1001**

Job description:

Business Process Outsourcer (BPO) operating from Sofia and working for European customers is searching for 5 Sales Contact Centre Agents (Italian speakers).

After initial in-house training the Contact Centre Agent will be primarily responsible of the day-to-day communication with the clients, striving to provide excellent customer experience, keeping positive attitude, cross and up-selling top quality products.

Requirements:

- ✓ **General requirements:**
 - EU28 + Norway or Iceland citizenships*
 - Residence in any of the EU28 Member States + Norway or Iceland (outside Bulgaria)*
 - Registered on YfEj platform with a complete CV in English

- ✓ **Language knowledge:**
 - Italian to mother tongue standards (oral and written)
 - Good command of English (at least B2 level)

- ✓ **Other specific requirements:**
 - Strong work ethic
 - Ability to work in a commercial, dynamic and quality-driven environment
 - Active and energetic working attitude
 - Good command of MS Office
 - Flexible and deadline driven



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Procedure to participate in the selection:

Deadline to present your candidature: **25/09/17**

To participate in the selection it is necessary to be registered on EUJOB4EU Platform:

www.yourfirsteuresjob.eu

The CV inserted must be written in in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please **send an email to jobmobility@cittametropolitanaroma.gov.it**, indicating **“Sales Contact Centre Agent – Italian”** in the object.

Only candidates registered with a complete CV and responding to the requirements will be contacted for the selection.

**** Nationals and/or residents in Norway and Iceland are eligible only for YfEj 5.0 (18-35 years old)***



Città metropolitana
di Roma Capitale

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