



Job vacancy:

Number of available position: 1

General information:

Location: Milan

Form of employment: 6 months

Type of contract: Traineeship

Net monthly wage (Euro): 500€

Job description: Account operation specialist

As Account Sales Specialist, your responsibility will be to assure the highest service level to our skippers network. Your main tasks will include multilingual support via email, live chat and telephone providing support to boat-owning skippers all the way through the application process, onboarding and listing their experiences on the platform. This is a business development position that will make you an active member of the Operations team, bringing you to share strategies and objectives: it is a central and critical role in developing the offer side of the platform, which is based on enlarging the base of boat-owning skippers and their retention, thanks to an excellent support service. The successful performance of the Operations team activity is closely related with the continuous improvement of the experience of thousands of people choosing sailsquare for their holidays at sea every year. Passion, curiosity, proactivity, attitude to constant improvement, collaboration and respect for others are the traits we seek in every person, as well as the values we believe in.

Requirements:

✓ **Language knowledge:**

French	Mother tongue
German	Mother tongue
English	Advanced

ISCO Profile requested:

ISCO 1	42 - Customer services clerks
ISCO 2	422 - Client information workers

ISCO 3	4221 - Travel consultants and clerks
--------	--------------------------------------

Procedure to participate in the selection:

To participate in the selection it is necessary to be **registered on EUJOB4EU Platform:**
www.yourfirsteuresjob.eu/eujob4eu

The CV inserted must be written in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please send an **email to**
eures@afolmet.it) **referring to** 201910142687 Account operation specialist

Only candidates registered, with a complete CV and responding to the requirements will be contacted for the selection.

Deadline: 30 June 2020